

## RIANG RIA RAYA FLIGHT REDEMPTION CAMPAIGN

### Terms and Conditions

The **Riang Ria Raya Flight Redemption Campaign** ("Promotion") is organising by Enrich by Malaysia Airlines ("Malaysia Airlines") ("Organiser"), which will run from **12 March 2025** (00:00H, Malaysia time) till **16 March 2025** (23:59H, Malaysia time), inclusive both start and end dates ("Promotion Period").

#### DURATION AND ELIGIBILITY

1. This Promotion is valid solely on pure Malaysia Airlines flights on one-way/return journey from Malaysia to all Malaysia Airlines destinations and ticket(s) issued on a MH (232) ticket document.
2. This Promotion will start and end at Malaysia local time as follows ("Promotion Period"): -

#### PROMOTION PERIOD

Redemption Period : 12 March 2025 – 16 March 2025  
Travel Period : 12 March 2025 – 30 June 2025

3. Travel Award redeemed for travel under this Promotion is VALID ON FLIGHT/DATE SHOWN ONLY.
4. Travel Award once redeemed, is non-refundable and will be forfeited if not used.
5. Enrich Members are required to plan and confirm their travel dates as strictly no date change is allowed once redeemed, under any circumstances.
6. These Terms and Conditions set out the terms and conditions of redeem Enrich Points on Travel Award.
7. This Promotion is open to all Enrich Members who have accrued the required Enrich Points available in the respective Enrich Member's account, without any breach of the applicable Enrich Terms and Conditions.
8. This Promotion is valid only on one way or return journey travel on pure Malaysia Airlines flights from/to all Malaysia Airlines destinations only.
9. This Promotion is strictly only available for booking via Enrich Online at <https://enrich.malaysiaairlines.com/enrich.html>, Malaysia Airlines website and Malaysia Airlines mobile app.
10. This Promotion is NOT available for booking at Malaysia Airlines Contact Center, Malaysia Airlines Ticketing Office(s), Travel Agents or any other ground channels.
11. Enrich Members must login to his/her Enrich Account online for the Travel Award booking and ticketing process.
12. The Travel Award for this Promotion must be booked and ticketed within the Promotion Period (Malaysia time), failing which, the Enrich Member will not be eligible for this Promotion. No appeals and/or disputes will be entertained.
13. This Promotion is applicable for Full Enrich Points redemption. For members with insufficient Points, they may opt to redeem via Points + Cash redemption, where separate terms and conditions shall apply.
14. Seats are subject to availability and on first come first serve basis.
15. This Promotion does not include applicable taxes and surcharges which, are to be paid by credit card separately by the Enrich Members.

16. This Promotion is available for eligible Enrich Members who have sufficient Enrich Points in their Enrich Account to redeem for all travellers.
17. Enrich Members who do not have sufficient Enrich Points to redeem, they may purchase Enrich Points under 'Buy Points' via Enrich Online.
18. Enrich Members shall earn NOT Enrich Points and Tier Elite Points for the Travel Award redeemed with full Enrich Points or Points + Cash.
19. Enrich Member will NOT earn Enrich Points for the MYR (Ringgit Malaysia) fare paid for the 'Cash' portion of a 'Points + Cash' flight redemption, fuel surcharge (YQ) and administration charge (YQ) (where applicable) on pure Malaysia Airlines operated flights.
20. Enrich Points required to redeem a Travel Award must be redeemed from a single Enrich Account and may not be combined from multiple Enrich Accounts.
21. Redemption for infant and children (02 - 12 years) must be booked with an adult (18 years and above) when redeeming online.
22. The Enrich Points for infant and child Travel Award under this Promotion must be the same as the Enrich Points applied for an adult. No infant/child discount will apply for this Promotion.
23. This Promotion is only applicable for non-stop flights from Malaysia to all Malaysia Airlines destinations on the specified fare class(es). Stopovers are not permitted except for a stopover in Kuala Lumpur (KUL). Example: An Enrich member booking KCH – LHR with a stopover in KUL is eligible for this Promotion. All bookings must be made under a single Booking Reference Number.
24. Travel Award redemption is not applicable for group travel bookings involving ten (10) and more passengers.
25. This Promotion is not eligible for upsell to higher booking class, Enrich Upgrade, MHUpgrade, Last Minute Upgrade, Free Upgrade (where applicable) or any other form of upgrade.

### PROMOTION DETAILS

1. This Promotion is valid for travel on Business Suite, Business Class and Economy Class and solely on pure Malaysia Airlines flights from Malaysia to all Malaysia Airlines destinations.
2. This Promotion is applicable for travel on all booking classes subject to availability, except for O and Z.
3. This Promotion is applicable on all Malaysia Airlines routes on Business Suite, Business Class and Economy Class as per table below:-

Flight Details (Domestic)			
Country	To / From	Routes	Discount Rate
Malaysia	Kuala Lumpur	<b>Peninsular Malaysia</b> AOR – Alor Setar JHB – Johor Bahru KBR – Kota Bharu TGG – Terengganu KUA – Kuantan KUL – Kuala Lumpur LGK – Langkawi PEN – Penang  <b>East Malaysia – Sarawak</b>	Up to 12%

		BTU – Bintulu MYY – Miri SBW – Sibul KCH – Kuching  <b>East Malaysia – Sabah</b> SDK – Sandakan LBU – Labuan BKI – Kota Kinabalu TWU – Tawau	
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Flight Details (International)			
Country	To/From	Routes	Discount Rate
ASEAN	Kuala Lumpur	SIN – Singapore HKT – Phuket BKK – Bangkok MNL – Manila PNH – Phnom Penh SGN – Ho Chi Minh HAN – Hanoi RGN – Yangon DPS – Denpasar (Bali) CGK – Jakarta SUB – Surabaya KNO – Medan CNX – Chiang Mai DAD – Da Nang	Up to 12%
South Asia		KTM – Kathmandu CMB – Colombo DAC – Dhaka DEL – Delhi BOM – Mumbai MAA – Chennai HYD – Hyderabad BLR – Bengaluru COK – Kochi AMD – Ahmedabad TRV – Thiruvananthapuram ATQ – Amritsar CCU – Kolkata MLE – Male (Maldives)	
Middle East	Kuala Lumpur	DOH – Doha	
China		HKG – Hong Kong CAN – Guangzhou PVG – Shanghai PKX – Beijing XMN – Xiamen	

Flight Details (International)			
Country	To/From	Routes	Discount Rate
North Asia		KIX – Osaka NRT – Narita ICN – Seoul (Incheon) TPE – Taipei	
Australia and New Zealand		SYD – Sydney MEL – Melbourne PER – Perth ADL – Adelaide AKL – Auckland	
Europe		LHR – London CDG – Paris	

- This Promotion is NOT valid on all or any **oneworld** member airline flights, Enrich partner airline flights, MH3000/MH4000/MH5000/MH7000/MH9000 flight series, codeshare flights, charter flights or flights jointly operated by other airlines, flights marketed by Malaysia Airlines but operated by partner airline or flights marketed by partner airlines but operated by Malaysia Airlines.
- All taxes including fees and surcharges (where applicable) are the responsibility of the Enrich Member/user of the Travel Award and are due at the time of issuance, ticketing and/or at departure.
- Seats for this Promotion are limited and shall be available on a first come, first serve basis, subject to any applicable terms and conditions, rules and regulations of Malaysia Airlines.

#### GENERAL TERMS

- Malaysia Airlines reserves the right to amend or change these Terms and Conditions or withdraw this Promotion at any time with or without prior notice. No person shall be entitled to any claim whatsoever against Malaysia Airlines.
- This Promotion, the utilisation of Enrich Points and the redemption of tickets are further subject to other standard reservations and ticketing rules and regulations including but not limited to, General Conditions of Carriage, Malaysia Airlines rules and regulations, and Enrich Terms and Conditions.
- In the event of any discrepancy between these Terms and Conditions with other terms and conditions, the Malaysia Airlines Travel Award Terms and Conditions shall prevail to the extent of such inconsistency.
- This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Members agree that the Courts of Malaysia shall have an exclusive jurisdiction over all matters arising from this Promotion.
- For any queries regarding the Promotion, please contact Malaysia Airlines (Enrich) via: -
  - Log in to your Enrich Online account at <https://enrich.malaysiaairlines.com>.
  - Call the Malaysia Airlines Contact Centre at 1 300 88 3000 (within Malaysia) or +603 7843 3000 (outside Malaysia).
  - Visit nearest Malaysia Airlines ticketing office.
- Other Enrich General Terms and Conditions may apply.