



Enrich Year End 50% Bonus Miles Domestic Flight Campaign

Terms and Conditions

1. The Enrich Year End 50% Bonus Miles Flight Campaign (“Promotion”) is open to all Malaysia Airlines Enrich members (“Enrich Members”) who purchase ticket(s) and travel on Economy Class or Business Class on Malaysia Airlines pure operated flights from/to domestic destinations.
2. This promotion is available at malaysiaairlines.com, MH Mobile, Malaysia Airlines Call Centre, Malaysia Airlines Ticket Office(s) and Travel Agents.
3. Enrich Members are entitled to **earn 50% Enrich Bonus Miles of the Base Miles** subject to the terms of the Promotion herein (“Enrich Bonus Miles”).
4. This Promotion is valid for one-way/return journey on Malaysia Airlines pure operated flights only from/to domestic destinations and ticket(s) issued on a MH (232) document.
5. This Promotion will start Malaysia local time on **21 December 2020 at 00:00 (GMT+8) till 31 December 2020 end at 23:59 (GMT+8)** (“Booking and Ticketing Period”) and travel between **21 December 2020 till 30 June 2021** (“Travel Period”).

Booking and Ticketing period : 21 December 2020 – 31 December 2020
Travel period : 21 December 2020 – 30 June 2021

Region	To/From	Route
Malaysia	Kuala Lumpur/ Kuching/ Kota Kinabalu	Alor Setar/ Johor Bahru/ Kota Bahru/ Kuala Terengganu/ Kuantan/ Langkawi/ Penang/ Bintulu/ Kuching/ Miri/ Sibu/ Kota Kinabalu/ Labuan/ Sandakan/ Tawau

6. This Enrich Bonus Miles earned under this Promotion shall not contribute towards the accumulation of Elite Miles or Elite Sectors required to qualify for or maintain Elite Status.



7. Elite tier bonus miles are not applicable for promotional Enrich Miles offer.
8. The Enrich Bonus Miles earned under this Promotion is not valid on MH3000, MH5000, MH9000 series, Oneworld partner airlines, MASwings, Firefly, codeshare flights or flight jointly operated by other airlines.
9. This Promotion is only applicable for travel with the following eligible subclasses:

Class of Travel	Eligible Booking Class
Business Class	J C, D
Economy Class	Y, B, H K, M, L, V S, N

Below are examples of the 50% Enrich Bonus Miles of the Base Miles earned during the Promotion:-

1. KUALA LUMPUR – PENANG one way on Economy Class

Destination	Class of Travel	Eligible Booking Class	Mileage (One way) 189 Miles	Accrual %	BLUE/SILVER/GOLD/PLATINUM	
					Normal Enrich Base Miles earned	50% bonus Enrich Miles earned
KUALA LUMPUR – PENANG (ONE WAY)	Economy class	Y,B,H		150%	284	142
		K,M,L,V		100%	189	95
		S,N		85%	161	81

2. KUALA LUMPUR - PENANG one way on Business Class

Destination	Class of Travel	Eligible Booking Class	Mileage (One way) 189 Miles	Accrual %	BLUE/SILVER/GOLD/PLATINUM	
					Normal Enrich Base Miles earned	50% bonus Enrich Miles earned
KUALA LUMPUR – PENANG (ONE WAY)	Business class	J		200%	378	189
		C,D		175%	331	166

10. There is no limit to the number of Enrich Bonus Miles earned during this Promotion period.
11. The Enrich Bonus Miles will be credited to the Enrich member's Account only after the member completes the journey, subject to fare class and flight eligibility.
12. The Enrich Bonus Miles will be credited to the Enrich Member's account within fourteen (14) days after the end of this Campaign Period.



13. For any missing mileage claim request, Enrich Bonus Miles would be credited to the Enrich Member's account within six (6) to eight (8) weeks after the end of this Promotion ("Bonus Enrich Miles Credit Period"). Any claim submitted after 6 months (180 days) will be not be eligible.
14. Travel Date Change:
 - Change of travel date to an earlier or later flight from the original date of travel booked is allowed provided the changes are made within the promotion period.
Booking/ticketing period - 21 December 2020 – 31 December 2020
Travel date period - 21 December 2020 – 30 June 2021
 - Change to class of travel eg. from economy to business class for the same flight is allowed within the booking/ticketing promotion period only.
 - Change of travel date to an earlier date of travel or change of class from economy to business from the original date after the booking/ticketing period is NOT allowed.
 - Members will not be eligible for the Enrich Bonus Miles if date of travel is changed to an earlier flight from the original booking date after the promotion booking period is over.
 - Travel to a later date of travel from the original date after the booking period, is allowed but travel must be within the promotion travel period.
 - Ticket (s) purchased before this Promotion and rebooked with ticket reissued within this Promo booking and ticketing period will not be eligible for the Enrich Bonus Miles.
15. This Promotion shall not be used in conjunction with any other promotional offer by Enrich or Malaysia Airlines Berhad ("Malaysia Airlines").
16. Flights that are not eligible for Enrich miles will not earn Enrich Bonus Miles, Elite Miles or Elite Sectors.
17. The flight (s) booked under this Campaign shall NOT contribute towards the accumulation of Elite Miles and Elite Sectors required to qualify or upgrade to Enrich Elite tier status for year 2020.
18. This Enrich Bonus Miles campaign does not apply to Elite miles or Elite sectors.
19. This Enrich Bonus Miles campaign does not apply to Elite Tier Bonus miles accorded to respective top tier status.
20. By joining this Promotion, it is deemed that Enrich Members have read and agreed to these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the Bonus Enrich Miles at Malaysia Airlines' absolute discretion.
21. Enrich Bonus Miles cannot be exchanged or sold for cash.
22. All other rules and regulation including Malaysia Airlines's General Terms and Conditions and Enrich Terms and Conditions shall apply.
23. Malaysia Airlines shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the member.



24. Malaysia Airlines reserves the right to cancel, suspend, postpone or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement or extension by Malaysia Airlines of the Promotion shall not entitle Enrich Members to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages suffered or incurred by the Enrich Members as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.
25. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the bonus Enrich Miles offered or forfeited.
26. Malaysia Airlines reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior notice.
27. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.
28. Malaysia Airlines shall ensure that the collection, use and disclosure of the Enrich Members personal data in their participation of this Promotion are consistent with the Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed in under this Promotion is obtained voluntarily and with your consent. Malaysia Airlines shall ensure that under no circumstances is the collected data, disclosed or sold or passed on to third-parties for any reason. However, Malaysia Airlines may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Malaysia Airlines affiliates and subsidiaries or in circumstances specified in the Malaysia Airlines Personal Data Privacy Policy as published at <https://www.malaysiaairlines.com/my/en/footer/privacy-policy.html>. Malaysia Airlines should not be held liable for any damage caused as a result of the collection, use, disclosure, loss, misuse, modification, unauthorized or accidental access, alteration or destruction of your personal data unless the actions of Malaysia Airlines were deliberate or grossly negligent.
29. If any matter arises which are not covered in these Terms and Conditions, they will be determined solely by Malaysia Airlines.
30. This Promotion, the utilization of Enrich Miles and the redemption of tickets, are further subject to other standard reservations and ticketing rules and regulations including but not limited to, General Conditions of Carriage, Malaysia Airlines rules and regulations, and Enrich Terms and Conditions. Enrich Members must read these applicable standards, rules and regulations together with these Terms and Conditions. If there is any inconsistency between the applicable standards, rules and regulations and with these Terms and Conditions, these Terms and Conditions shall prevail.
31. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Members agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
32. If Participants have any queries regarding the Promotion, please contact Malaysia Airlines (Enrich) via: • Log in to your Enrich Online account at malaysiaairlines.com; • Contact the **Malaysia Airlines Call Centre at 1 300 88 3000 (within Malaysia) or +603 5562 6330 (outside**



Malaysia) • Visit your nearest Malaysia Airlines ticketing office.