

Earn Enrich Points with Every Successful Purchase of Premium COVID-19 Screening Service at BP Healthcare Screening Centre, KLIA

Terms and Conditions

A. Duration

1. The **Earn Enrich Points with Every Successful Purchase of Premium COVID-19 Screening Service at BP Healthcare Screening Centre, KLIA** (“Campaign”) is organized by Malaysia Airlines Berhad (“Organizer”) and Doctor2U by BP Healthcare (“Doctor2U”)
2. This campaign will run from 30 November 2021 until 29 November 2022, inclusive of both dates (“Campaign Period”).
3. The Organizer reserves the right to end the Campaign earlier than the campaign period stated above.

B. Eligibility and Participation

1. Any person who has fulfilled the criteria below is eligible to participate in this Campaign (“Participant”):
 - a) Be an Enrich member;
 - b) Non-member can register for membership via Malaysia Airlines website at <https://www.enrich.malaysiaairlines.com/EnrichWebsite/signup>.

C. Definition of Terms

“**Screening Service**” means any of the Doctor2U services and products that are listed below:

- RT-PCR test
- RTK Antigen test
- RTK Antibody IgM-N & IgG-N test
- RTK-qPCR Rapid Molecular test

D. Details of Campaign

1. This Campaign offers Enrich Bonus Points at a rate of one (1) Enrich Point for every RM2 spend for successful purchase of COVID-19 Screening Service via Doctor2U website (airport.doctor2u.my) or Doctor2U mobile app. For example, Participant who successfully purchase RT-PCR Screening Service at RM250 will earn 125 Enrich Points.
2. This Campaign is eligible at Doctor2U’s website and mobile app only.
3. The Screening Service(s) eligible for Enrich Bonus Points in this Campaign are:

| Type of Screening Service |
|---------------------------------|
| RT-PCR test |
| RTK Antigen test |
| RTK Antibody IgM-N & IgG-N test |
| RTK-qPCR Rapid Molecular test |

4. In order to ensure the Enrich Bonus Points are credited into the Enrich member's account, member is required to key-in the Enrich ID upon checkout at Doctor2U's Checkout page on website and mobile app.
5. The Enrich member must ensure to key-in their correct Enrich ID in Doctor2U's Checkout page to be eligible for the Enrich Bonus Points.
6. If the Enrich member fails to enter the correct Enrich ID or did not to enter the Enrich ID at the check-out page, member will not be eligible for the Enrich bonus points and no retro claim is allowed.
7. Purchase of Screening Service that does not originate from Doctor2U's dedicated landing page or Doctor2U mobile app will not be eligible to earn Enrich Points under this Campaign.
8. The Enrich Bonus Points is valid for three (3) years from the date the Points are credited into the Enrich account.
9. The Enrich Bonus Points earned do not count towards Elite Tier status.
10. The Enrich Bonus Points will be credited within 4 – 6 weeks after the qualifying date of purchase in accordance with these Terms and Conditions.
11. If the eligible Enrich Bonus points are not received within 06 weeks into the member's Enrich account, the Enrich member is required to email enrich@malaysiaairlines.com within 06 months from the qualifying date of purchase with receipts submitted as proof of purchase.
12. The Enrich Bonus Points earned under this Campaign shall not contribute towards the accumulation of Tier Elite Points required to qualify for or to maintain the Elite Tier Status.
13. The Enrich Bonus Points do not apply to Tier Elite Bonus Points accorded to respective top tier status.
14. The Enrich Bonus Points cannot be transferred, exchanged or sold for cash.
15. Enrich member is to contact Doctor2U at support@doctor2u.my for any enquiries relating to the purchase.
16. Enrich Member is to contact Enrich at enrich@malaysiaairlines.com for any enquiries relating to Enrich Bonus Points or Enrich.
17. The Screening Service purchased by the Enrich Member shall be governed by the Terms & Conditions of Doctor2U.
18. General Enrich Terms and Conditions apply.

E. General Terms

1. All transportation, accommodation, personal costs and/or any other costs and/or related expenses that are incurred to participate in this Campaign are the sole responsibility of the Participants.
2. Organizer reserves the right to use, reproduce, edit and distribute materials submitted for this Campaign for publication and/or display in any media format and any media channels without obtaining further prior permission and payment of any fees or royalty to the Participant.
3. Organizer reserves the right to use the Participant's name, images, comments, materials relating to this Campaign and the results of this Campaign for the purpose of any announcement or promotional or marketing purposes in any media format and any media channels without any fee being paid. The Participant shall hold Organizer free and harmless from any claims and/or liabilities whatsoever resulting from the usage or the reproduction of the submitted materials by Organizer. This clause shall survive the expiration of this Campaign Period.
4. Organizer, at its sole and absolute discretion, reserves the right to disqualify any Participant and revoke or forfeit any Bonus Miles at any stage of the Campaign without prior notice if:
 - (a) The participant is not an eligible Participant;
 - (b) The Participant fails to fully comply with the Terms and Conditions stipulated herein;
 - (c) Entries are incomplete;
 - (d) The Participant breaches any of the Terms and Conditions or other rules and regulations of the Campaign or violates any applicable laws or regulations;
 - (e) Organizer has, at its sole discretion, any reason whatsoever to believe that such Participant has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
5. Organizer's decision on matters relating to the Campaign shall be final and absolute. No discussion, correspondence, enquiry, appeal or challenge by any of the Participants in respect of any decision of Organizer shall be entertained.
6. Organizer, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of Organizer, shall not be liable for any loss or damage whatsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.
7. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia.
8. All rights and privileges herein granted to Organizer are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Participant have the right to injunctive relief

or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.

9. Organizer reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
10. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign.
11. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
12. By virtue of an entry to the Campaign, the Participants signify their absolute and unconditional acceptance and agreement to all the Terms and Conditions stipulated herein.
13. Organizer reserves the right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by Organizer of the Campaign shall not entitle the Participants to any claim or compensation against Organizer, its agents and employees for any and all losses or damages suffered or incurred by the Participants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
14. Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.