

MALAYSIA AIRLINES
STIMULUS CUTI MALAYSIA MH PROMO CODE CAMPAIGN
Terms and Conditions

A. Duration

The Stimulus Cuti Malaysia MH Promo Code Campaign (Jom Cuti-Cuti Malaysia) ("Campaign") is organised by Malaysia Airlines Berhad ("MAB") and will run from 19 Oct 2022 until all 5,000 promo codes are claimed.

B. Eligibility and Participation

Any person who has fulfilled the criteria below is eligible to participate in this Campaign ("Participant"):

The first 5,000 Malaysians with a valid NRIC;

C. The mechanics of the Campaign are as follows:

1. Participants will need to log in using their Enrich credentials, those who are not yet Enrich members will need to sign up and include their NRIC number on the registration page to claim the free RM100 MH Promo Code at www.malaysiaairlines.com/cuticutimalaysia. The free RM100 MH Promo Code with code number and validity period will be delivered via email once the details are submitted and been approved by Malaysia Airlines
2. A maximum of up to 8 adult and child travellers can be added to register and NRIC number of each traveller must be included.
3. The free RM100 MH Promo Code delivered to those eligible after the registration is valid to any destination within Malaysia only. Passengers who have booked from the recent Stimulus Campaign (July - Aug 2022) are not eligible for this campaign.
4. All flights must be booked on the Malaysia Airlines website or Mobile App. Any bookings made via Contact Centre, ticket offices, travel agents or any other ground channels are not eligible.
5. The MYR 100 MH Promo code does not apply to infants and children.
6. A discount of MYR 100 will be applied in the fare once you fill out your promo code at the booking widget.
7. Every passenger is only allowed to claim the MYR 100 MH Promo Code once for domestic flight ticket only. The MYR 100 MH Promo Code is eligible for one time use only and if the total amount payable is less than RM100, the balance amount will be forfeited.
8. The MYR 100 MH Promo Code is non-transferable, non-refundable, non-exchangeable for cash or kind whether in part or in full. Any unutilised MYR 100 MH Promo Code is non-refundable after its expiry date.
9. The MYR 100 MH Promo Code is not applicable for Enrich points redemption booking.
10. The MYR 100 MH Promo Code is not eligible to be combined with the promotion code.
11. If the MYR 100 MH Promo Code amount is not sufficient for a new booking, the remaining amount can be paid using a credit card.

12. The MYR 100 MH Promo Code cannot be used to pay for a date and/or flight change on MH website and mobile application. However, passengers can use other modes of payments for the same.
13. The MYR 100 MH Promo Code can be used for booking with currency in MYR only, not eligible for Multi-Currency Payment (MCP) and Book Now Pay Later option.
14. The MYR 100 MH Promo Code is valid for return flights on Malaysia Airlines Economy and Business Class normal fares on Malaysia Airlines operated flights including on Firefly, MASwings and codeshare flights to all domestic flights with currency in MYR only.
15. In order to utilize or to make payment with the MYR 100 MH Promo Code, the passenger's name in a booking and promo code should be the same.
16. All other promotion code or special fares are not entitled under this Campaign.
17. Any refunds or cancellations are subject to the respective fare rules and cancellation only can be done through our call centre.
18. In case of cancellation of tickets which are booked using the MYR 100 MH Promo Code, the amount paid through voucher is forfeited and will not be refunded.
19. The MYR 100 MH Promo Code is not eligible for purchase of MHinsure (travel insurance) during the booking process.
20. The MYR 100 MH Promo Code is also not eligible for purchase of services via Manage Booking.
21. Consent to Transfer and Use: The individual making the purchase using the MYR 100 MH Promo Code has further acknowledged and agreed that by providing Malaysia Airlines with any personal or proprietary information, the individual hereby expressly give their consent to the transmission of such personal or proprietary information over international borders for the purpose of processing the relevant transactions. The individual hereby gives their further consent to the use of such personal data on an anonymized basis for statistical objectives.
22. Malaysia Airlines shall not be liable in any way whatsoever for any disruption during the MYR 100 MH Promo Code transaction, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the purchased product transaction on a fair and equitable basis.
23. Malaysia Airlines reserves the absolute right to cancel, terminate or suspend the usage of the MYR 100 MH Promo Code without prior notice. For the avoidance of doubt, any cancellation, termination or suspension by Malaysia Airlines shall not entitle the individual making the purchase or any Enrich member to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages and any consequential damages thereof suffered or incurred as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
24. The Terms and Conditions herein shall be construed, governed, and interpreted in accordance with the laws of Malaysia. The individual making the purchase agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this MYR 100 MH Promo Code transaction.

25. Malaysia Airlines reserves the absolute right to reserve or remove MYR 100 MH Promo Code converted incorrectly or not in accordance with these Terms and Conditions at any time without prior notice.
26. By participating in transaction using the MYR 100 MH Promo Code, it shall be deemed that the individual making the purchase has read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Malaysia Airlines' absolute discretion, result in forfeiture of any of points purchased.
27. In the event of any issues regarding conversion from the e-ticket to the MYR 100 MH Promo Code, you may reach out to our Customer Service by filling up this form.
28. In case your original ticket which was converted to the MYR 100 MH Promo Code is eligible for one-time fare difference waiver as per MH Commercial Waiver Policy, please call our contact centre in order to avail the benefit.
29. One-time fare difference waiver can be available only when the MYR 100 MH Promo Code is fully unutilized.
30. Flight tickets booked under this Campaign shall be subject to MAB's prevailing policies, rules and regulations which shall include the General Conditions of Carriage, a copy of which can be found on www.malaysiaairlines.com.
31. Other fare conditions and rules apply.

D. General Terms

1. All transportation, accommodation, personal costs and/or any other costs and/or related expenses that are incurred to attend/participate in this Campaign are the sole responsibility of the Participants.
2. MAB reserves the right to use, reproduce, edit and distribute materials submitted for this Campaign for publication and/or display in any media format and any media channels without obtaining further prior permission and payment of any fees or royalty to the Participant.
3. MAB reserves the right to use the Participant's name, images, comments, materials relating to this Campaign and the results of this Campaign for the purpose of any announcement or promotional or marketing purposes in any media format and any media channels without any fee being paid. The Participant shall hold MAB free and harmless from any claims and/or liabilities whatsoever resulting from the usage or the reproduction of the submitted materials by MAB. This clause shall survive the expiration of this (Campaign Period).
4. MAB, at its sole and absolute discretion, reserves the right to disqualify any Participant and revoke or forfeit any discounts at any stage of the Campaign without prior notice if:
 - i. The participant is not an eligible Participant;
 - ii. The Participant fails to fully comply with the Terms and Conditions stipulated herein;
 - iii. Entries are incomplete;
 - iv. The Participant breaches any of the Terms and Conditions or other rules and regulations of the Campaign or violates any applicable laws or regulations;

5. MAB has at its sole discretion, any reason whatsoever to believe that such Participant has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
6. MAB's decision on matters relating to the Campaign shall be final and absolute. No discussion, correspondence, enquiry, appeal or challenge by any of the Participants in respect of any decision of MAB shall be entertained.
7. MAB is entitled to replace the discounts with other items of similar value at any time without any prior notice.
8. MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, shall not be liable for any loss or damage whatsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.
9. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia.
10. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint or injunction under all circumstances. Under no circumstances shall the Participant have the right to injunctive relief or to restrain or otherwise interfere with the organization of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.
11. MAB reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
12. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Contest.
13. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
14. By virtue of an entry to the Campaign, the Participants signify their absolute and unconditional acceptance and agreement to all the Terms and Conditions stipulated herein.
15. MAB reserves the right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by MAB of the Campaign shall not entitle the Participants to any claim or compensation against MAB, its agents and employees for all losses or damages suffered or incurred by the Participants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
16. MAB will not be held responsible for any typographical errors or misprint under these Terms and Conditions.